

# Freestanding Vanity - Installation Guide

Thank you for choosing Joinery by Bears! This guide will walk you through the installation process for your freestanding vanity.

Please read through this guide carefully before starting installation.

## ⚠ Important Notes:

All plumbing fixtures must be installed by a licensed plumber.

Vanities must be installed by a qualified tradesperson.

Failure to follow proper installation procedures may void the warranty.

Check our Refunds & Exchange Policy before beginning installation.

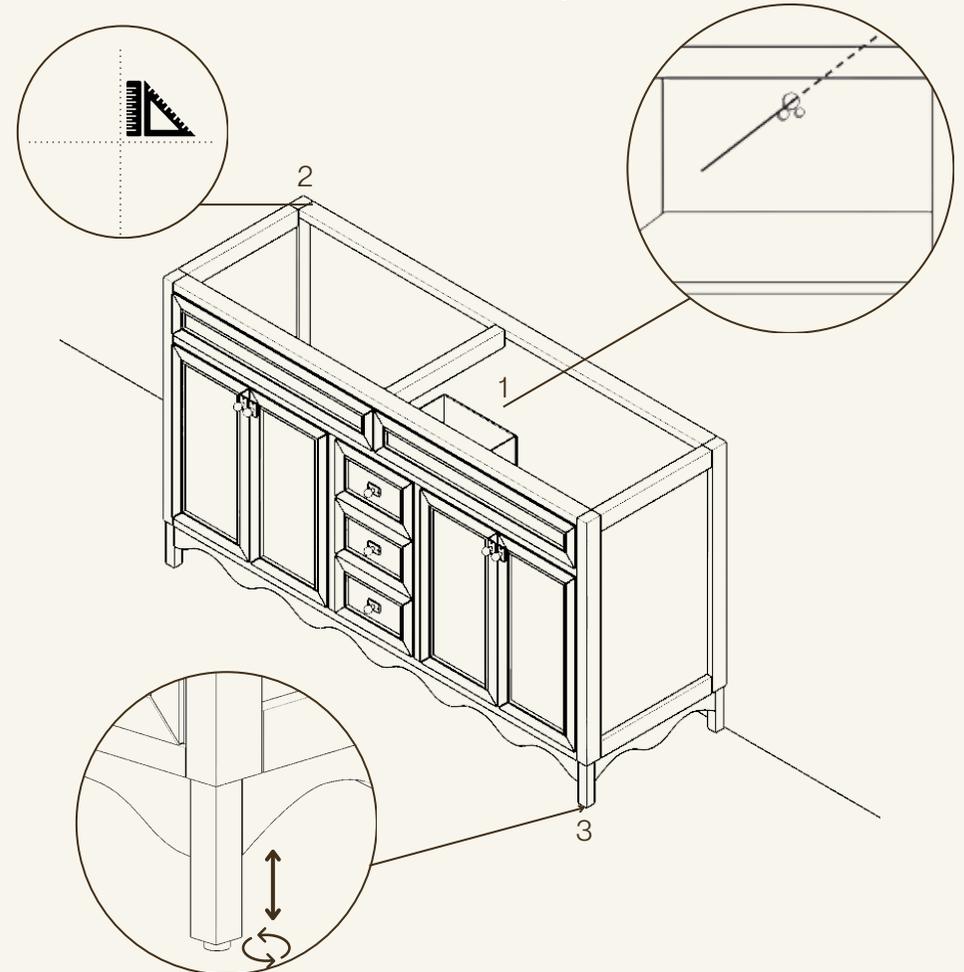
## STEP 1: UNPACK & INSPECT

- Keep the product in its original packaging until installation.
- Upon delivery, carefully unpack the vanity, stone benchtop, and basin.
- Inspect all components for any cracks, scratches, or missing parts.
- Report any damage within 48 hours by emailing [support@joinerybybears.com](mailto:support@joinerybybears.com) with clear images and your order number.



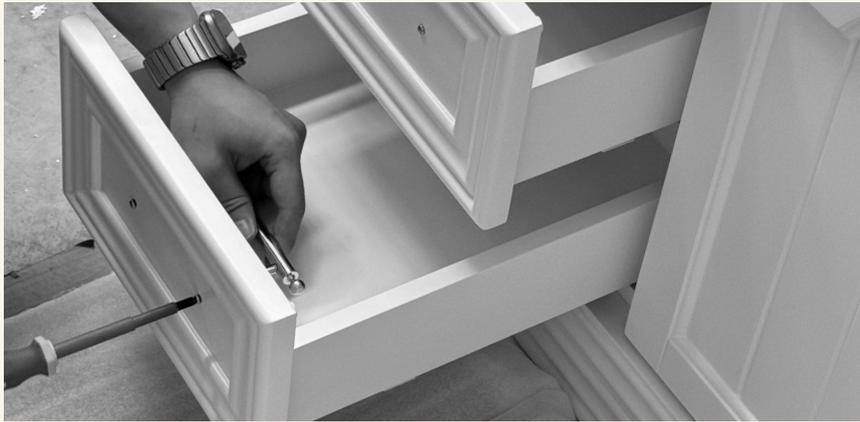
## STEP 2: POSITION THE VANITY

1. Place the vanity in your desired location, ensuring it aligns with plumbing access points.
2. Use a level to check for alignment. If the floor is uneven, use shims (wood or plastic) to stabilize the vanity.
3. Trim the shims if needed to ensure the vanity sits flush with the floor.



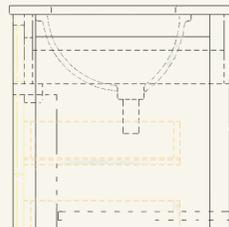
STEP 3: HANDLE & KNOB INSTALLATION (IF APPLICABLE)

- Handles and knobs are pre-packed inside the vanity to prevent damage during transport.
- Use a screwdriver to attach them securely to the doors or drawers.



STEP 4: CONNECT THE PLUMBING (LICENSED PLUMBER REQUIRED)

-  Note: Every plumbing setup is different. A licensed plumber should assess your space before installation.
- Connect the water supply lines to the tapware.
- Connect the drain pipe to the basin waste.
- Ensure all fittings are properly tightened to prevent leaks.

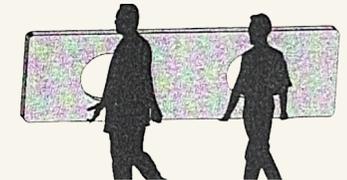
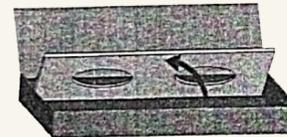


STEP 5: INSTALL THE STONE BENCH TOP

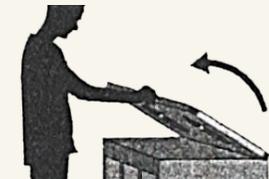
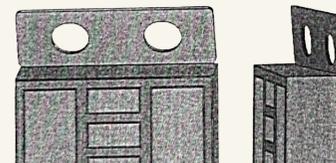
-  Caution: The stone top is heavy! At least two people are required for lifting.



- Lift the stone evenly from both sides and handle it gently. Avoid placing force near faucet openings.

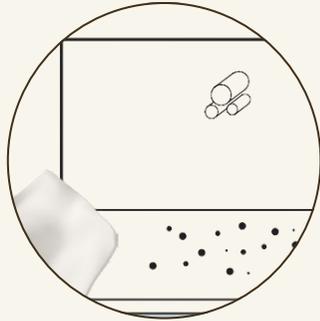


- If needed, apply a bead of mold-resistant silicone along the vanity edges to secure the stone top and prevent water seepage.
- Align the benchtop with the vanity and place it carefully.
- Check that the overhang is even on all sides before securing.



## STEP 6: FINAL TOUCHES

- Double-check alignment of all parts.
- Clean the vanity and benchtop using a soft, non-abrasive cloth to remove dust or debris.



- Ensure all plumbing connections are secure and there are no leaks.
- Your freestanding vanity is now ready for use! 🎉



💡 We'd love to see your finished bathroom!

Tag us on Instagram or send us a photo once your vanity is installed! 😊

## WARRANTY & CUSTOMER SUPPORT

Joinery by Bears vanities come with:

- 5-year warranty on cabinets
- 2-year warranty on engineered stone benchtops & basins
- 12-month warranty on mirrors

To make a warranty claim or receiving damaged goods?

- Refuse delivery if damage is visible upon arrival.
- ✉ Email [support@joinerybybears.com](mailto:support@joinerybybears.com) within 48 hours of receiving your vanity, including:
  1. Order number
  2. Batch code (found on the packaging label)
  3. Description of the issue
  4. Photos of the damage

📌 Note:

- Custom vanities cannot be returned, exchanged, or refunded.
- Water damage is not covered under warranty.

## RETURNS & EXCHANGES

- Change of mind returns are **NOT** accepted.
- If an exchange is approved, additional freight charges apply.
- The item must be in **original packaging**. If repackaging is required, the cost will be at the customer's expense.
- If the product is sent back without proper packaging and gets damaged, the exchange is voided.