Easter Promotion Terms & Conditions

Free Depot Shipping – 16 to 30 April 2025

# 1. Promotion Period

This promotion is valid from Wednesday, 16 April 2025 to Wednesday, 30 April 2025 (AEST), unless extended or withdrawn at the discretion of Joinery by Bears.

# 2. Offer Details

- Free shipping applies to orders over $2,200 (including GST).  
- The offer includes free delivery to your nearest participating depot when 'Depot Pickup' is selected at checkout.  
- Home delivery is not included in this promotion and will remain at the standard quoted rate at checkout.  
- No discount code is required – free depot shipping is automatically applied when eligible and selected at checkout.  
- This promotion is only valid for products available for direct online purchase at joinerybybears.com.  
- Custom-made or made-to-order items are excluded, including custom sizes, colours, or modified product specifications.  
- This offer does not apply to:  
 • Orders under $2,200  
 • Quote-based or offline orders  
 • Orders containing made-to-order products

# 3. Eligibility

- This promotion applies to new online orders placed during the promotion period only.  
- It is available to retail customers only (not trade unless otherwise specified).  
- Orders placed prior to Wednesday, 16 April 2025 are not eligible for retroactive discounts or freight refunds.  
- Orders already in production, in transit, or on hold are not eligible for shipping adjustments under this promotion.

# 4. Shipping Terms

- Joinery by Bears will cover 100% of the depot delivery cost to your selected freight depot through our carrier network.  
- Customers must select 'Depot Pickup' at checkout to receive free shipping.  
- Home Delivery remains chargeable at standard rates and will be invoiced or quoted separately.  
- Customers will be notified once their order is ready for pickup.

# 5. Stock Availability

- Stock is strictly limited and allocated on a first-paid, first-confirmed basis.  
- Availability is not guaranteed until payment is received in full.  
- In the event of an item becoming unavailable, you will be contacted to arrange an alternative or refund.

# 6. General Conditions

- This promotion cannot be used in conjunction with any other discount, trade pricing, or promotional offer.  
- Joinery by Bears reserves all rights related to this promotion, including the right to amend, extend, or withdraw the offer at any time without prior notice.  
- Our Standard Terms & Conditions of Sale apply to all purchases.

For questions or assistance, please contact us:

📧 hello@joinerybybears.com